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We hope this letter finds you and your family in good health. While many things have changed recently, one thing has remained the same: our commitment to your child's safety. At your child's next appointment, in addition to continuing to uphold the standards set forth by the CDC and OSHA, you will notice new office systems and equipment beyond what is required. This is being done out of an abundance of caution while we navigate these unprecedented times. As we prepare to welcome everyone back, please partner with us to help make this a positive and safe experience for your child.

You and your child may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

Before your appointment: Please limit the number of people attending your child's appointment. This will help us all continue to "flatten the curve." Please feel free to wear a mask if you like.

Upon Arrival: A staff member will greet each family at the front door. A quick health screening will be performed before you are escorted to the treatment area. You can print and fill out the Covid-19 health screening form from our website or fill out upon arrival into your child's treatment area. Each patient and accompanying family member will have temperatures taken. An elevated temperature will result in rescheduling the appointment.

Preventive Measures: You will then be taken directly to the handwash station in your child's treatment area and the appointment will proceed as usual, with some small tweaks. Again, if you have a mask, please feel free to wear it throughout your time in our office. As much as we LOVE hugs, high fives, and handshakes, we will refrain from any unnecessary physical contact during this time for everyone's benefit. All of our dental chairs are at least 9 feet apart, with barriers present.

Our New "Look": Some of the PPE (personal protective equipment) we utilize will remain the same, but some will be additional. For example, depending on the procedure, we may add additional items. It may be beneficial to do a search online with your child, sharing with them examples of dental face masks, full face shields, and other PPE they may encounter. This may be of great help to younger children.

Behind the scenes: As always, each treatment area has been meticulously and methodically prepared for your child. All surfaces are treated with EPA approved agents and protocol, in **addition** to disposable covers for frequently touched surfaces. We have placed HEPA air purifiers throughout the office to assist in air purification. In addition, our HVAC system replaces the in-office air in excess of the recommended 6 times per hour. Plexiglass barriers will be present in clerical areas.

Time to say goodbye: At the conclusion of your appointment, we will escort you to the front check-out area to schedule your next appointment. After checking out, you will exit through the waiting room. We appreciate your understanding during this time and look forward to re-connecting with your family!!